

Leading
exponent
of behavioural
economics and
system 1 thinking
in marketing and
research

Founded in 1999

Floated on AIM in December 2006 at £1.08 per share

Track record of profitable organic growth and strong cash flow

Operating in 10 countries

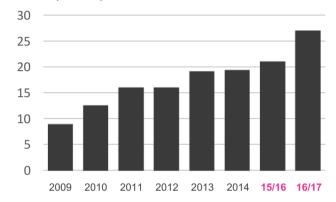
150 + employees

200 + large (mainly consumer goods) clients

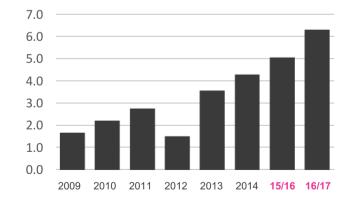
Top-line returned to growth after two slower years

Gross profit (£m)

main top-line performance indicator



Profit before tax (£m)



Revenue up 27% (13% in constant currency)

Gross profit up 29% (15% in constant currency)

Operating profit up 25%

Profit before tax up 25%

Profit after tax up 19%

Diluted EPS up 22%

Cash inflow before financing £6.60m (164% of PAT)

Cash returned to shareholders: £5.19m

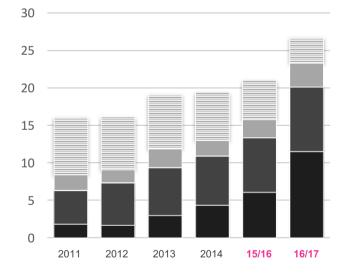
Cash balance: £8.27m and no debt

First financial year with new year end - March 2017

Growth driven by core products, particularly Ad Testing and Brand Tracking

Product mix - gross profit £m





Most of the business from our core 4 products

Building brands and comms: Ad Testing, Brand Tracking Innovation: Predictive Markets, Concept Testing

Building brands and comms

Ad Testing and Brand Tracking growing strongly - in part due to recently introduced Fame | Feeling | Fluency approach to brand building.

Leading to more sole supplier status and regular repeat usage.

Innovation

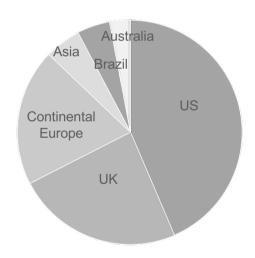
Predictive Markets and Concept Testing growing, albeit at a slower pace, in part due to competitive pressures.

20011-2014: year to 31 December. 2015/16 and 2016/17: year to 31 March

US growing well, and Continental Europe bounced back. UK down a little – market highly competitive

	Gross profit		Operating profit	
US	£11.64m	+ 48%	£6.84m	+ 56%
UK	£6.39m	- 5%	£3.93m	- 11%
Continental Europe	£5.26m	+ 56%	£3.16m	+ 63%
Asia	£1.40m	- 21%	£0.64m	- 23%
Brazil	£1.27m	-	£0.59m	- 27%
Australia	£0.76m	NA	£0.53m	NA
Total Research	£26.72m	+ 27%	£15.69m	+ 27%
System1 Ad Agency	£0.26m	NA	£(0.20)m	NA
Total	£26.98m	+ 29%	£15.49m	+ 26%
Central Costs			£(9.18)m	+ 27%
Operating profit			£6.31m	+ 25%

Gross profit split



Cost increase in large part due to increase in bonus accrual

	2016/17	2015/16	Growth
Underlying overheads	£17.04m	£15.30m	11%
Bonus	£2.22m	£0.09m	
System1 Advertising Agency	£0.46m	£0.09m	
Share-based payments	£0.75m	£0.14m	
One-off rebranding costs	£0.21m	-	
One-off due diligence	-	£0.16m	
One-off London office move	-	£0.16m	
Total overheads	£20.68m	£15.94m	30%

Modest underlying cost increase Cost growth pre-bonus below gross profit growth

Capacity to scale several times current size in long term without CAPEX and without costs growing as much as gross profit

Higher effective tax rate 36% in 2016/17 vs 32% in 2015/16, due to higher profits from US and Continental Europe

Strong cash flow and returning it to shareholders

Cash Flow

High cash conversion

Pre-financing cash flow £6.60m (164% of profit after tax)

Finished the period with £8.27m cash and no debt

£2m standby committed facility expired and not renewed

Returns to shareholders

Returned £5.19m to shareholders in the year Dividends £2.05m Share buy-backs £3.14m

2016/17 proposed final dividend 6.4p plus 26.1p special dividend 2016/17 interim + final dividends up 61% (over 2015) and covered over 4 times by diluted EPS

Outlook ... more of the same

Made good progress on 2016/17 objectives

Continue momentum in US



Grow in other regions as in US



Grow gross profit by more than headcount (in % terms)



Major on core products



Set up System1 Advertising Agency



Experiment with Zappistore



2017/18 objectives are similar

and ...

Investing in US and Ad Agency

but ...

De-emphasising Zappistore

